

Asian Paints Damp Proof Infinia

Waterproofing Warranty

Application on Horizontal Areas (Terraces)

Asian Paints Ltd (referred to as "Company") offers up to **Twenty-Five Years Warranty*** from date of purchase, on the application system for its product Damp Proof Infinia for application on **terrace and horizontal surfaces**. The Infinia system consists of usage of Asian Paints Damp Proof Infinia Topcoat, Primer & Fleece (henceforth referred to as Damp Proof Infinia) as per the system of application mentioned in the product information sheet.

Warranty Criteria:

1. Minimum 100 KG of Damp Proof Infinia (Primer+Topcoat with Fleece) should have been purchased and consumed on a single terrace
2. 25 years waterproofing warranty is applicable for the retail consumers only
3. Entire terrace along with parapet needs to be enveloped as recommended.
4. Warranty Needs to be registered within 45 days of purchase of Asian Paints Damp Proof Infinia.
5. 100 mm overlapping of fleece need to be done at all joints & corners for better reinforcement.

Terrace Span	Warranty in Years
≤ 3000 sq ft in retail applications	25 Years* ^{\$}
> 3000 sq ft and large projects application	15 Years [#]

* Only when the age of the building/structure is < 15 years.

Mandatory to follow pre-Inspection checks and building restoration work like:

1. Check for loose screed, compactness of concrete surface by hammer test.
2. Water ponding test for 24 hrs to assess porosity of roof/terrace, should not have any leakage. In case of failure, rectification to be done by proper surface preparation and replastering.
3. Check for visible cracks, voids and expansion joints. These shall be sealed as per standard protocol.

\$ For retail customers, product sale to happen through BHPS dealer partners only and pre-inspection to be done by BHPS team. In case of APPS, technologist to carry out pre-inspection.

Extent of Warranty:

The warranty shall apply where:

- a. For sites where the quantity of the said system usage exceeds 200 KG, the Warranty is applicable, subject to satisfactory pre-inspection of the exterior surface to be inspected by the Company's authorized representative.
- b. Only the surface immediately underneath the terrace or the top floor of the building, as the case may be, shall be covered under this warranty. The warranty shall not cover the cases of water seepage from surfaces NOT covered with Damp Proof Infinia
- c. Under normal use and service, the roof or vertical walls of building which is not coated by Damp Proof Infinia should be free of water leakage or seepage.
- d. The Company will only provide replacement paint for re-application of coating, as may be necessary to set right the Paint Failure in the affected portion only in accordance with Liability as indicated in the 'Liability' section.
- e. Throughout this warranty the word "paint failure" shall mean any of the following occurring, subject to the other conditions laid down under this warranty:

- i. Film integrity, flaking and peeling of the paint Damp Proof Infinia caused by one coat of paint coming off from another or the paint film coming off the substrate.
- ii. The paint film shows blistering, splits, tears, cracks, or shows evidence of excessive weathering due to defective material.
- iii. External water ingress through terraces/ parapet walls where Infinia System is applied. iv. APL does not give any warranty against dirt pick up of Damp Proof Infinia on horizontal area.

Commencement and Duration:

- a. This Warranty shall commence from the date ("the Commencement Date") of completion of the painting project on the said building or the structure and the consumer has lodged his warranty with the company by contacting 1800-209-5678 and shared all the purchase and personal details requested by the company.
- b. If there is a break or recess period in the painting work on the same building, finalizing the commencement date shall be at the discretion of the Asian Paints team
- c. The Company at its own discretion may appoint a person to inspect and validate the application as per the directions specified.
- d. The Warranty shall be for a period of up to Twenty-Five (25) years on terrace waterproofing subject to terrace span and boundary conditions.
- e. Where any claim arises during the warranty period, the period will not start afresh after settlement of the claim.

Application:

This Warranty shall only be applicable where:

- a. Damp Proof Infinia has been used for terraces on concrete or bare plaster and that the entire terrace is enveloped including parapets till a height of 2 feet below the terrace - parapet joint on the outer wall / Exterior wall
- b. Cracks up to 3 mm on the surface are filled with SmartCare Crack Seal applied as per instructions in its PIS before application of Damp Proof Infinia
- c. Terrace has been thoroughly prepared in terms of repair work and cleaning to remove grease, dust, loose particles, and other elements.
- d. Suitable slope is provided to the roof to avoid water ponding.
- e. Loose plaster, structural cracks are repaired as per standard construction practices.
- f. Previous water proofing treatment (2k cement based/ bituminous etc) if any is completely removed to reach bare plaster.
- g. In case of adjoining terraces (separated by a common parapet wall), the terrace not coated with Damp Proof Infinia must not have any leakages.

Application method:

Infinia Primer Application:

- 1. Apply one coat of Infinia Primer with a consumption of 7-10 sq. m/kg or 72-108 sq. ft/kg (100-150 g./sq. m.) and let it dry for 4 to 6 hours.
- 2. Proceed to Infinia Topcoat Application as per the methodology provided in SC Infinia TopCoat PIS.

DP INFINIA Topcoat Application:

- 1. Before application, mix the material with mechanical mixer to get homogeneous brushable consistency.
- 2. Apply 1st coat of undiluted material with brush or roller at the consumption of 500 g/sq. m. and allow to dry for 8-12 hrs.

3. Apply 2nd coat with 30% dilution (with water) at 400 g/sq. m. coverage and spread 50 GSM Asian Paints Damp Proof Polyester Fleece on the second coat immediately. Ensure that there are no folds or wrinkles when the fleece is spread. Apply remaining 30 % diluted material at 400 g per sq meter on the fleece (wet on wet) and impregnating the fleece completely. Press the roller uniformly to hide rising geotextile heads. Total consumption in 2nd coat should be 800 g/sq. m. Allow 2nd coat to dry for 8-12 hrs. 100 mm overlapping of fleece need to be done at all joints & corners for better reinforcement.
4. Apply 3rd coat of undiluted material with the help of a brush or roller in a crisscross direction. The consumption of this 3rd coat should be 500 g/sq. m.
5. Drying may vary depending on temperature and humidity, higher humidity may cause delay drying hence provide adequate time for complete dry between the coats.

Liability:

- a. The Company's liability will reduce over the warranty period according to the following scale:

1. Within the first 12 months after Commencement Date – 100% of replacement cost
2. From month 13 to month 36 after commencement date – 90% of replacement cost
3. From month 36 to month 72 after Commencement Date – 80% of replacement cost
4. From month 72 to month 96 after Commencement Date – 70% of replacement cost
5. From month 96 to month 132 after Commencement Date – 60% of replacement cost
6. From month 132 to month 168 after Commencement Date – 50% of replacement cost
7. From month 168 to month 204 after Commencement Date – 40% of replacement cost
8. From month 204 to month 240 after Commencement Date – 30% of replacement cost
9. From month 240 to month 276 after Commencement Date – 20% of replacement cost
10. From month 276 to month 300 after Commencement Date – 10% of replacement cost

- b. It is clarified that the Company's liability will be limited to the cost of paint only.
- c. The replacement cost shall be the cost of the paint Damp Proof Infinia only required to set right the area of paint failure only, at the time of the lodgement of claim. The Customer will be liable for the balance costs, which are not company's obligations, as indicated above.
- d. The Company will not be liable for any indirect or consequential loss or damages to the Customer. The Customer's exclusive and sole remedy under this Warranty shall be as mentioned herein this clause

Conditions of Warranty:

- a. Damp Proof Infinia (Primer + Topcoat + Fleece) must have been applied as per our instructions mentioned in “Directions of Use” on the bucket or as per Product technical sheet.

- b. Warranty will be applicable only for seepage from terrace & parapet walls if Damp Proof Infinita is applied on the terrace. It is not applicable for water seepage from vertical surfaces or outer walls where Damp Proof Infinita has not been applied.
- c. During inspection of the surface by authorized Asian Paints personnel if any surface treatment is recommended, it should be done by the consumer before starting Damp Proof Infinita application.
- d. The product must have been stored as specified in their packaging instructions and have been used within their shelf life.
- e. Damp Proof Infinita should not be applied during extreme temperatures, rains, fog, mist, snow, or when such conditions are imminent during application or curing period
- f. Damp Proof Infinita should not be used in combination with product from any other manufacturer.

Exclusions: The warranty shall be void in the following events:

- a. Intermittent dripping of water due to overhanging branches, terrace gardening plant pots or concealed plumbing lines
- b. Film defects like blistering etc. arising due to inadequate housekeeping of terrace or roof resulting into water logging.
- c. Defects in the design of the building or roofing system, including inadequate drainage system, settlement, movement or other structural defects.
- d. Warranty will be void in case of leakages through, parapet/vertical walls or other areas/ducts where Damp Proof Infinita is not applied due to other system recommendations or inaccessibility
- e. Warranty will not be applicable in case of leakages through water storage tanks on terraces (any leakages through storage tanks must be identified & rectified as per standard civil practices)
- f. Exposure of Damp Proof Infinita to damaging substances such as chemicals, solvents or oils.
- g. Building or structural expansion or additions or reductions, shifting, distortion, failure or cracking of building components.
- h. Puncturing of cured product film due to sharp objects, movements of heavy articles, fixing of antenna or other structures on the terrace
- i. Removal, excavation or replacement of concrete or other materials in connection with the testing, repair, removal or replacement of the product.
- j. Leaks or damages resulting from Acts of God including but not limited to lightning, flood, wind, earthquake, hurricane, tornado, hail or other violent storm or casualty or impact of stated or unstated objects.
- k. Leaks or damages resulting from any additional installations on the surface coated with the system or usage on surfaces that already has pre-installed elements that is not consistent with the recommended application.
 - a. The Warranty will cover only manufacturing defects of Damp Proof Infinita and will not cover any defects arising out of factors out of control of the Company, including but not limited to:
 - i. Paint failures due to structural defects, moss and other vegetative growth, excessive bird droppings/spitting, water leakage and seepage within the building structure and continuous dampness of the surface, staining due to plant pots
 - ii. Natural calamities such as earthquakes, cyclones
 - iii. Failure or defects in the structure or previous coating
 - iv. Vandalism
 - v. Acts of God
 - vi. Abuse or negligence by the Customer
 - vii. Causes other than defects in Damp Proof Infinita

- viii. Improper surface preparation
- ix. Surface with contaminants and not dry
- x. Normal wear and tear
- xi. Any act or omission on the part of the Contractor/Painter causing the Damp Proof Infinia system to be defective by any means.
- xii. Weak/ debonded plaster surface, structural defects in the building
- xiii. Broken water sprout, old water pipelines etc

Owner's responsibilities:

- a. Roofs coated with Damp Proof Infinia may become slippery after rains. Care must be exercised while accessing such roofs. Company does not take any responsibility for the safety of persons accessing the roof under such conditions.
- b. Owner should exercise normal housekeeping and after care post application of Damp Proof Infinia system.

Claims and Repairs

- a Any claim made in terms of this Warranty shall be made within 30 days of the consumer discovering any defect, damage or failure which gives rise to a claim.
- b The consumer shall forthwith notify the Company of the claim providing full details thereof and shall set out the basis on which it believes that the Company is liable in terms of the Warranty.
- c The Company reserves the right to carry out inspections of the paint application process, in which the Damp Proof Infinia system is alleged to have failed and to perform any tests in respect thereof and may do so either itself or by means of any person nominated by it. Prior to such inspection or testing, the consumer shall not be entitled to perform any repairs to or remove or tamper with any part of the system.
- d The Company shall use its best endeavours to ensure that the paint required for repairs is available as soon as possible at the place where the repairs are to be carried out but does not assume liability for delay in this respect.
- e The Company, in its sole discretion shall be entitled to
 - i. Control/monitor re-painting which is to be carried out in accordance with all its specifications and instructions: and appoint a contractor and / or approve the contractor appointed by the Customer.

Miscellaneous:

- a. This Warranty disclaims any liabilities, contracts, tort or otherwise including negligence and strict liability and the Company makes no warranty or merchantability or of fitness for any particular purpose whatsoever for Damp Proof Infinia system. There are no warranties expressed or implied under law, which extend beyond the warranty set out herein.
- b. If any dispute arises between the Company and the Customer, in respect of the above Warranty, neither shall commence any court or arbitration proceedings relating to the dispute, unless they have first complied through mediation.
- c. In case of any disputes, the same is subject to exclusive Jurisdiction of the courts of Mumbai.
- d. The facts and all matters concerning any dispute will be kept confidential by both the Customer and the Company at all times.