

Materiality

# Evaluating issues core to business sustainability

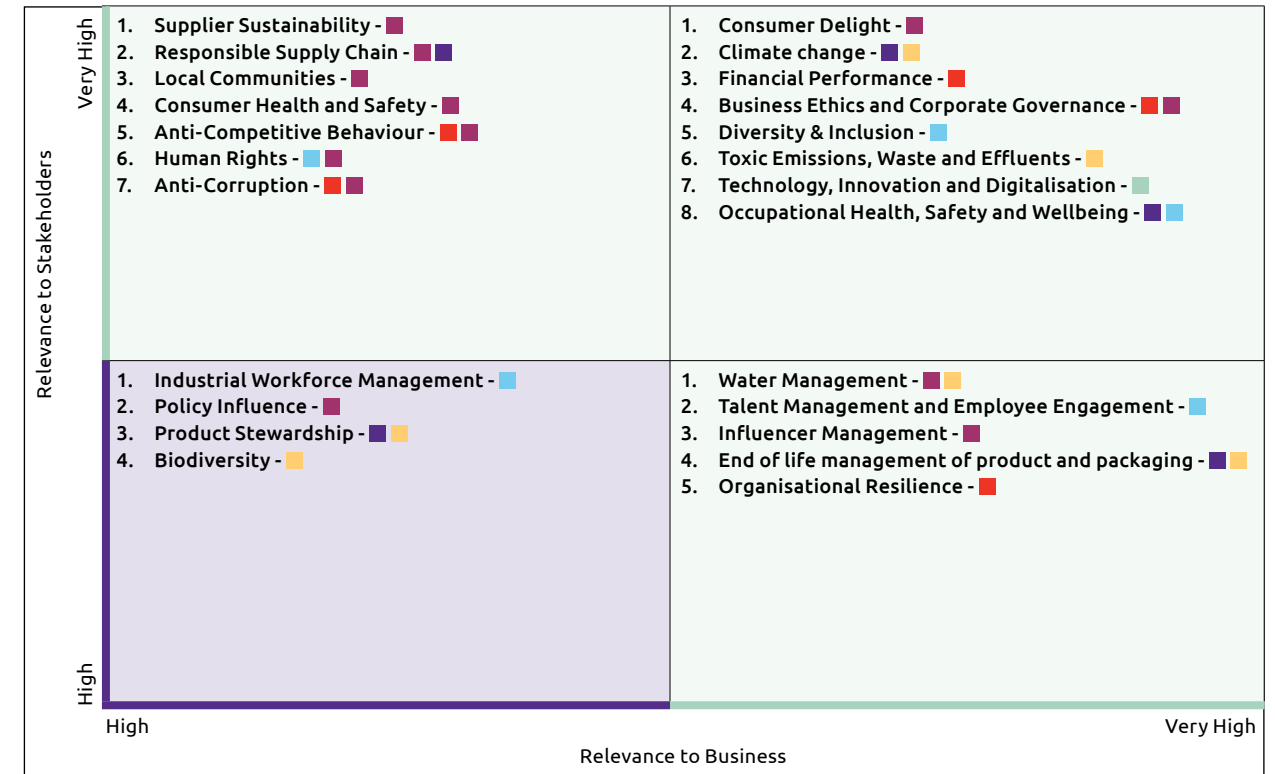
To determine which issues are material to our business, we assess the external environment, consider stakeholders' interests and concerns, evaluate key corporate risks and opportunities and draw up our business strategy accordingly.

During the year, we conducted materiality assessment exercise. Our materiality assessment exercise is a clearly defined, closed-loop interaction that involves taking feedback from external and internal stakeholders, and using the insight for identification of the material topics.

### Deducing our material issues

<b>Identify</b>	While determining the material issues we consider a wide range of inputs such as peer benchmarking, stakeholder interviews and regulatory review
<b>Prioritise</b>	Depending on their impact on our business (low, medium and high), external environment and stakeholders, material issues are prioritised
<b>Validate</b>	The issues identified are validated by the top management
<b>Disclose</b>	The matters which have the highest impact on our business and stakeholders are mapped, disclosed and monitored

### Materiality Matrix



- Financial capital
- Manufactured capital
- Intellectual capital
- Human capital
- Social & Relationship capital
- Natural capital

